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- Computer Components Identification
- Assemble and Disassemble Computer Components
- Components in Portable Computers
- Devices Installation and Configuration
- Characteristics of Cabling and their Connectors
- Common IDE, SCSI and Peripheral Devices
- Optimize PC Operations Optimization
- Determine the Issues that must be Considered when upgrading a PC
- Popular CPU Chips
- Types of Memory (RAM)
- Types of Motherboards and their Components
- Printer Technologies, Interfaces and Options/Upgrades
- Troubleshoot Common Printer Problems
- Operating System Fundamentals OS Installation
- Common Error Codes Interpretation
- Networking Capabilities of Windows
- Basic Internet Protocols and Terminologies
- Procedures for Establishing Internet Connectivity